



DEPARTMENT OF THE ARMY
TOBYHANNA ARMY DEPOT
11 HAP ARNOLD BOULEVARD
TOBYHANNA PA 18466-5079

REPLY TO
ATTENTION OF:

ELTY-EL

MEMORANDUM

FOR Tobyhanna Pines Residents

SUBJECT: Family Housing Communications Infrastructure

1. Residents of Tobyhanna Pines Army Family Housing, you are receiving this memo so you will have an understanding of the Family Housing Units communication infrastructure.
2. All 28 units in Family Housing have underground services for cable and telephone to each building. On each building mounted externally there are service boxes for each individual dwelling unit (DU). On the outside of the each building there are service boxes for telephone service. Typically, there is only one telephone service box where all the DU's in the building are wired.
3. You will find a wall mounted cable connection service in convenient locations throughout the home. Wall mounted cable connection services are set up for all main rooms. These include living rooms, bedrooms, kitchens and family rooms. The homes are wired with the RG6 cabling that supports the high definition televisions. The cable provider is Blue Ridge Cable. Their contact number is 800-464-9333.
4. You will find wall mounted telephone jacks in convenient locations throughout the home. Wall mounted jacks are set up for all main rooms. These include living rooms, bedrooms, kitchens and family rooms. I am currently unaware of any residents who have the land line telephone service but it is there if desired. The service provider is Verizon and the contact number is 570-424-0200.
5. Resident also have the option of having satellite service. Residents who chose to have this type of service are required to follow the following guidance. When the dish is installed the input wiring must be fed to the external cable box, there is no need to drill holes through the outside of the DU to setup the service in the rooms where you want cable service. In the 26 DU's located in Bell, Marconi and Edison Courts you can have a roof top mounted dish but you are required to have this dish removed when you vacated and have the holes patched. In Sherman Court the dish must be mounted on a pole and not on the roof of the units.
6. Sherman Court houses were built in 2011 and have all the latest services. Since these two DU's are the Commanders and Sergeant Majors homes, they are wire with a Depot phone line and have a Depot phone installed in the kitchen. These homes also have a Depot intranet connection which is distributed from a fiber optic cable located in the basement.

7. Point of contact for this memo is Mr. Stephen Dupak, ELS, D/EL (570) 615-7888, DISN: 795-7888 or [e-mail: stephen.dupak.civ@mail.mil](mailto:stephen.dupak.civ@mail.mil)

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